



## QUALITY MANAGEMENT SYSTEM

### POLICY

### QUALITY POLICY STATEMENT

Sc Group is a holding company for a number of international businesses providing global, cross-sector products and services with offices in the UK and Australia. We operate from sites in Dunkeswell / Devon, Blackhill / Devon and Proteum / Hampshire. From defence to civilian, oil & gas to renewable energy, nuclear power to mineral exploration, our commitment to high performance, reliability, safety and the environment is without equal. This policy describes how we will achieve our objectives. It is the policy of SC Group to provide its customers with a high quality service and to meet contractual specifications and requirements. Where applicable, these services will conform to relevant National and International Standards or regulations.

The corporate objective of the company is to achieve long-term profitability by providing the highest possible level of service to its customers. It is also the policy of the company to set and maintain a level of quality and service at all levels of the company. The company will also strive to continually improve its products, services and processes to enhance customer satisfaction.

The quality policy is measured and reviewed through the quality objectives which are themselves set and reviewed by the Directors on a regular basis at Management Reviews. The implementation of the quality policy is the responsibility of every member of staff, starting with the Directors who take policy decisions, which enable the correct action to be implemented throughout the company.

The Quality Manual and the SC Group Procedures Manuals are dynamic documents, which describe in an appropriate level of detail the policies, procedures and operating practices to be followed. It is mandatory that every member of staff be familiar with the Quality Policy and the detailed procedures and practices, which are applicable to their area of work within the company.

A copy of this Quality Policy and the Company Objectives statement is available to all employees of the company.

The Quality Manual has the full support of the Senior Management and, together with the supporting SC Group Procedures ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff work to the documented procedures in order to achieve a consistent approach to Quality.

Signed.....*Nicholas Ames*.....

Date.....*29 Dec 2017*.....

Nicholas Ames

**THIS DOCUMENT IS UNCONTROLLED WHEN PRINTED**